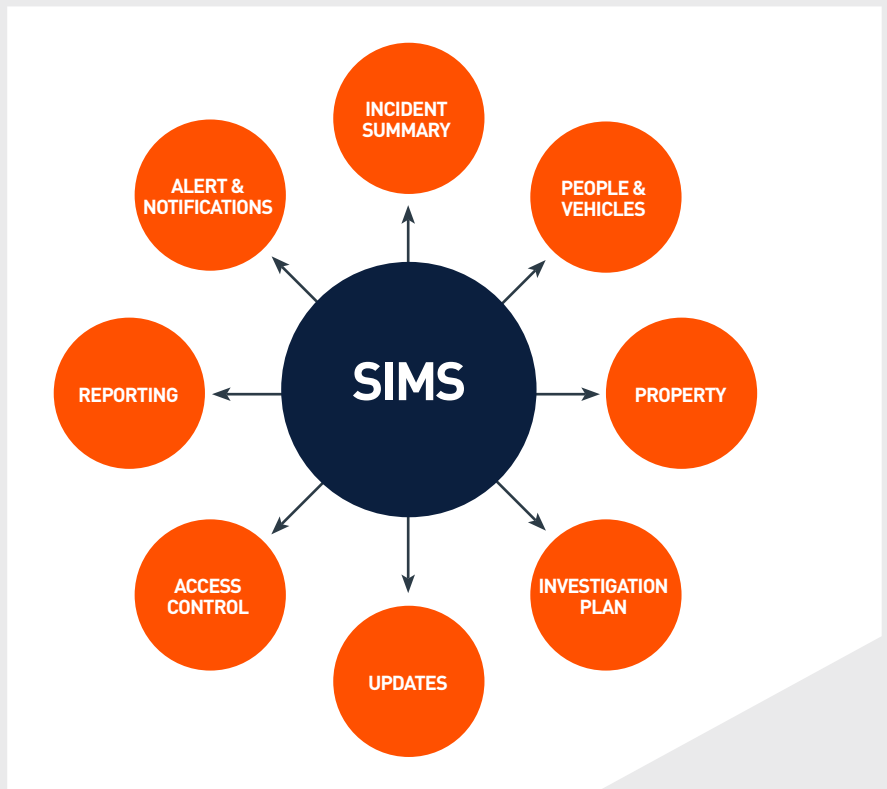**Dynamiq**
Creating a safe and resilient world

SECURITY INCIDENT MANAGEMENT SYSTEM (SIMS)

IMPROVE THE EFFECTIVENESS OF YOUR SECURITY FUNCTION

SECURITY INCIDENT MANAGEMENT SYSTEM

› Manage, track and investigate security incidents

› Centralised security intelligence function to share with security teams

› Security metrics and reporting to measure the ROI of the security function

› Designed with security and industry specialists

› Access can be controlled for each incident

› Highly secure, accredited for ISO 27001 Information Security and Data Protection

› Data can be cross-referenced between incidents

SIMS

- INCIDENT SUMMARY
- ALERT & NOTIFICATIONS
- PEOPLE & VEHICLES
- REPORTING
- PROPERTY
- ACCESS CONTROL
- INVESTIGATION PLAN
- UPDATES

HOW IT WORKS

Case files for each security incident are created and can be shared with your predetermined security group:

INCIDENT SUMMARY

A live chronological record of the facts and circumstances of the incident

PROPERTY

Financial tracking of items lost or damaged can be recorded included the value of items recovered

PEOPLE AND VEHICLES

Recorded interactions including notes and attachments with classification by complainant, suspect or witness

INVESTIGATION PLAN

Assign and record tasks to members and track their progress. Automatic reminders are sent regarding completion of deadlines and overdue tasks
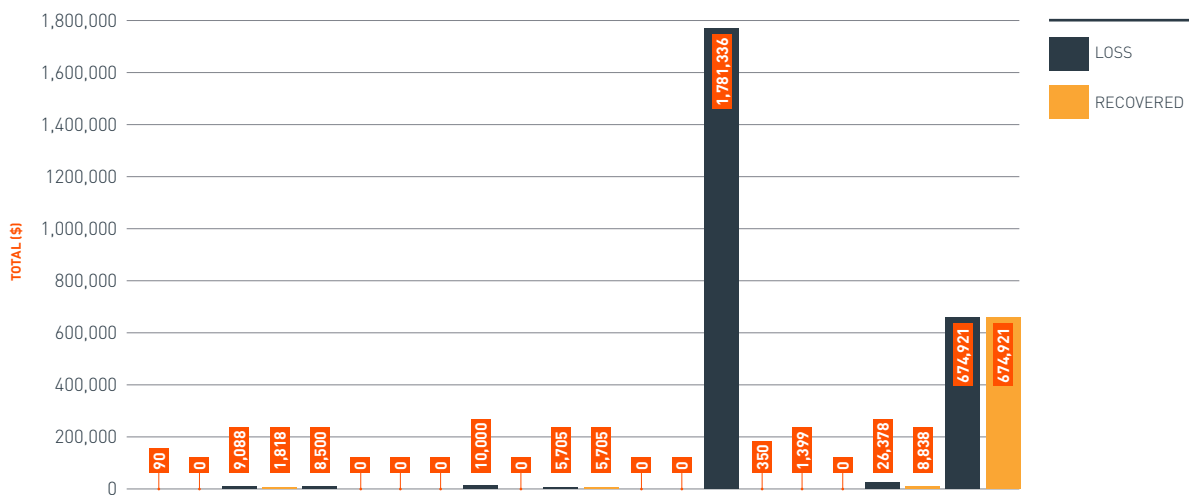
UPDATES

Important case notes and corrective actions can be recorded thereby ensuring all outcomes and incident files are available in one secure location
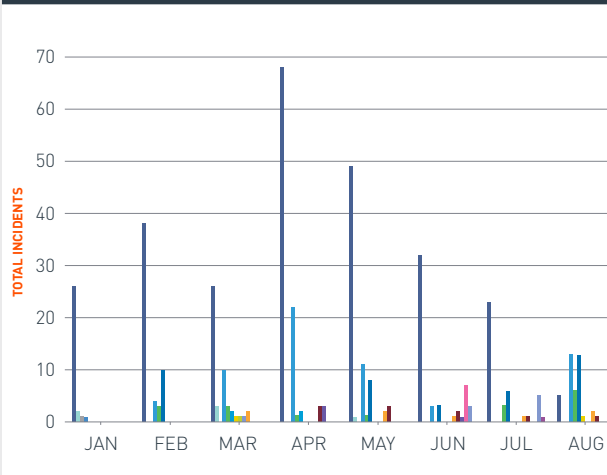
ACCESS

Access can be controlled for each incident. It may be set to automatically invite members of security teams or may be set to private for sensitive incidents
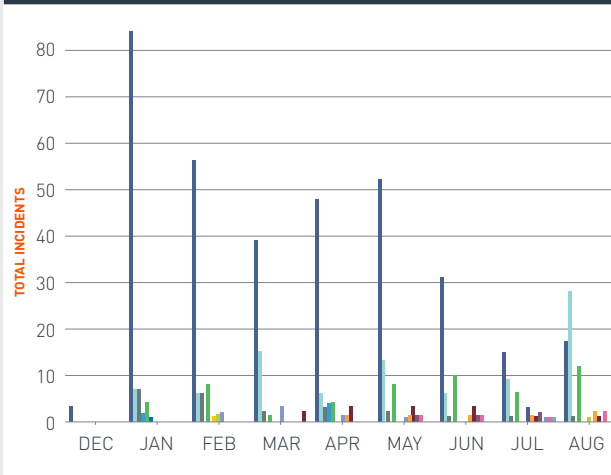
PROPERTY LOSS BY TEAM

	LOSS
	RECOVERED

Values shown on bars: 90, 0, 9,088, 1,818, 8,500, 0, 0, 0, 10,000, 0, 5,705, 5,705, 0, 0, 1,781,336, 350, 1,399, 0, 26,378, 8,838, 674,921, 674,921

CLOSED INCIDENTS BY LOCATION CHART FROM 1.20.14 – 8.27.14

INITIATED INCIDENTS BY LOCATION CHART FROM 12.31.13 – 8.27.14

REPORTS

All information entered in each incident is available in a wide range of graphic based and data reports. Key metrics can be reported on to identify trends, calculate losses and savings on recovered costs.

THE COMPLETE SOLUTION

SIMS is hosted on Dynamiq's acclaimed Crisis Communication Platform EMQnet. It may be integrated with other EMQnet systems such as CEMS (Crisis and Emergency Management System) and IMS (Issues Management System).

It comes with two supporting modules:

❯ Fast Facts

❯ Contact Directory

Additional supporting modules available to complement your SIMS subscription include:

❯ Document Manager

❯ Online training

SECURITY OF INFORMATION

Dynamiq values and protects our clients' data. EMQnet has achieved accreditation for ISO 27001 Information Security Management Systems to ensure the confidentiality, integrity and availability of data within the application.

SIMPLE IMPLEMENTATION

Implementing SIMS into your organisation is quick and efficient:

❯ Web-based software requires no installation or hosting

❯ Easy-to-use and intuitive interface requires minimal training

❯ Quick access to reports and metrics provides return-on-investment data

ⓘ WANT TO KNOW MORE?

To speak to one of our consultants about how SIMS can help your business please contact emqnet@dynamiqglobal.com

MIKE OSBORNE

**Vice President Global Security
Kinross Gold Corporation**

"*I have been involved in security with numerous industries and it has always been a struggle for security to show meaningful metrics, especially in the value chain.*

"*At Kinross, it is very difficult to quantify what the security program is saving the company in terms of cost per ounce.*

"*With SIMS, we can now track incidents and measure the numbers of different types of incidents.*

"*By incorporating our monthly performance testing results into SIMS, we are also able to measure the effectiveness of our security team to react to incidents as they occur, which is even more valuable.*"